



PRIVACY POLICY

We respect your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and manage your information when you use our services.

1. Collection of Information:

We collect personal information that you voluntarily provide to us when making a reservation or using our services. This may include your name, contact information, payment details, and any special requests or preferences.

2. Use of Information:

We use the information collected to process your reservation, provide you with the requested services, communicate with you, and personalize your experience with us. We may also use your information for administrative purposes, such as billing and accounting, and to comply with legal requirements.

3. Disclosure of Information:

We may disclose your personal information to third-party service providers who assist us in delivering our services, such as payment processors, IT service providers, and marketing agencies. We take steps to ensure that these third parties protect your information and only use it for the purposes for which it was provided.

4. Data Security:

We have implemented appropriate technical and organizational measures to safeguard your personal information against loss, theft, unauthorized access, disclosure, copying, use, or modification. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Closed-Circuit Cameras:

We utilize external closed-circuit cameras for security purposes. These cameras are strategically placed to ensure the safety and protection of our premises and guests. Video footage is automatically deleted, and access is strictly limited to instances of significant necessity, such as emergencies, thefts, or security breaches.

6. Your Rights:

You have the right to update, or delete your personal information held by us. If you have any questions or concerns about our Privacy Policy or the handling of your information, please contact us.

By using our services, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.